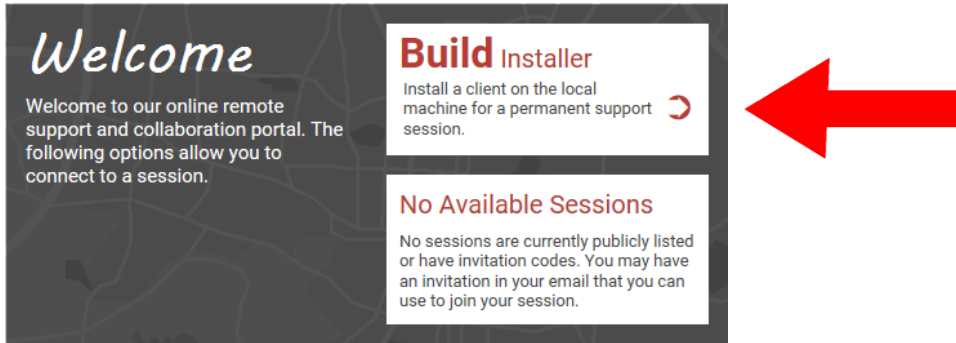

How to Install ScreenConnect Remote Support App

1. Open any browser and go to <http://jpci.screenconnect.com>
2. Click the arrow on the right side of the Build Installer box



3. Enter the initials of your organization (HOC, REC, USAAA, etc.) and then click "Download":

- 4.

Give your permission to any security prompts ("OK", "Run", "Run Anyway", etc.)

5. You're done, and we should now be able to remotely support your computer!